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On May 28, 2003

TOWNSEND and TOWNSEND and CREW LLP

By: Aurora Lowell
Aurora Lowell

PATENT
Attorney Docket No.: 020366-043100

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Technology Center 2100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Russ L. Albert

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE
REPORT WRITER AND CUSTOMER
DATA MANAGEMENT SYSTEM

Examiner: Cong Lac T. Huynh

Art Unit 2178

AMENDMENT

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Please enter the following amendments and remarks as a submission under 37 C.F.R. § 1.114 as part of a Request for Continued Examination (RCE). Claims 1-12 are currently pending.

In response to the Final Office Action mailed January 29, 2003, and the Advisory Action mailed April 23, 2003, please amend the above-identified application as follows: